



# Nestlé improves their data privacy and GDPR compliance with EPI-USE Labs

To address GDPR, Nestlé uses EPI-USE Labs' Data Privacy Suite and Data Sync Manager™, thereby ensuring data privacy compliance and streamlined processes.







GDPR compliant systems



Implemented Data Retain, Data Disclose and Data Redact for 115 countries



Integration of SAP and SuccessFactors environments



1024 Country-specific policies created

## About Nestlé

Nestlé, the world's largest food and beverage company, has been growing and evolving for nearly 160 years. With a presence in 187 countries, Nestlé boasts a diverse portfolio of over 2,000 brands, ranging from global icons to local favourites.

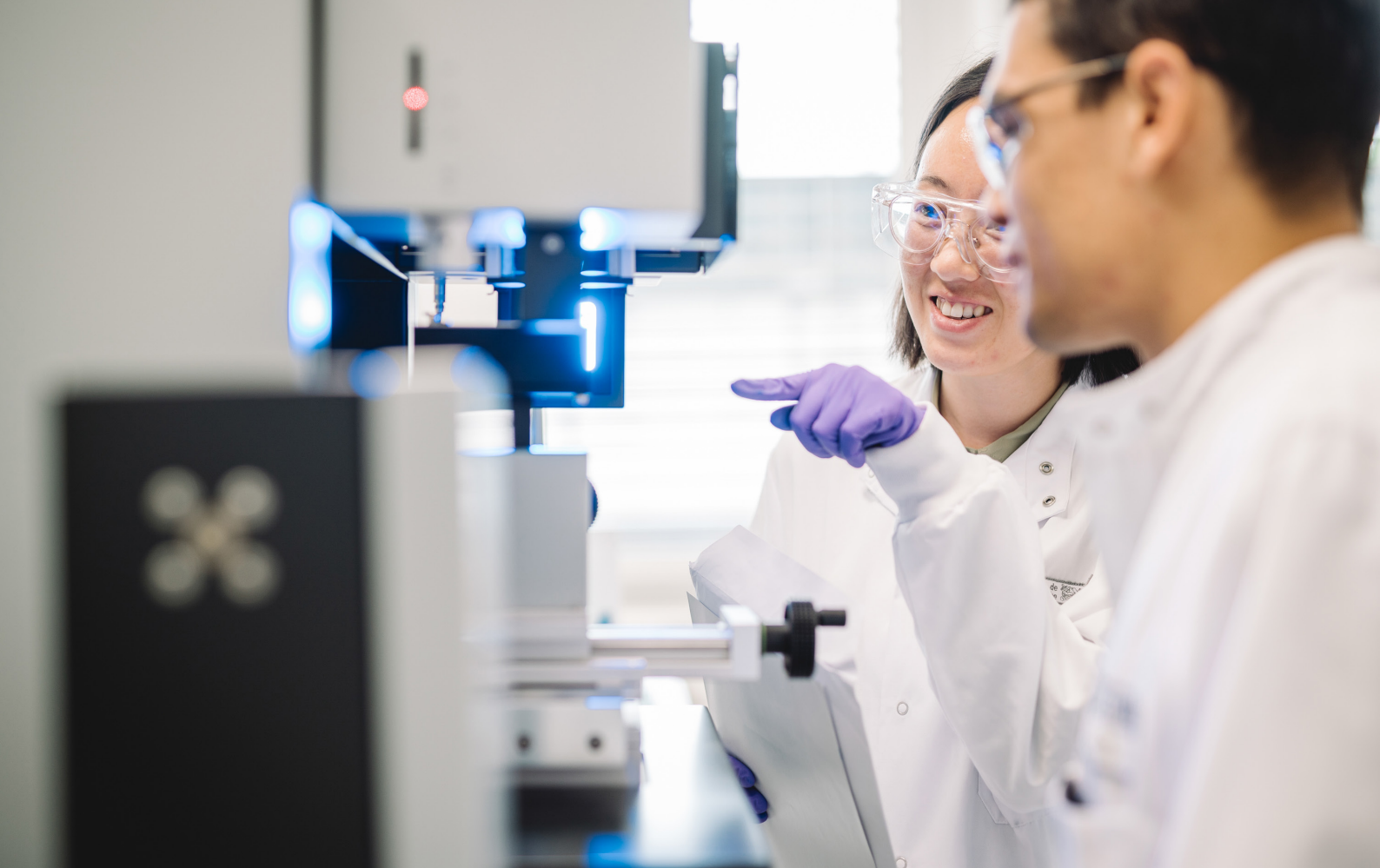
## Complexity of complying with GDPR in SAP across multiple countries

Nestlé initially focused on meeting basic data privacy requirements, but to comply with GDPR (the General Data Protection Regulation), the legal department insisted on precise implementation of data retention concepts for each country. This included the requirement to delete data from systems, a significant shift for Nestlé, as data had never been deleted before. Managing this was particularly challenging, due to both the wide range of retention periods, and the complexity of GDPR laws, which had to be implemented individually for each country.

Nestlé's large SAP landscape presented further difficulties. SAP SuccessFactors, as the main entry point for lifecycle information, required efficient data copying from production to pre-production environments. The company relied on data downloads and mass uploads – which was functional, but not efficient. These factors made the project highly demanding, and complex to manage.

“It's not just Nestlé and a vendor; it's about teamwork to bring something to life.”

Maria Claudia Bragheri, Global People Data Lead, Nestlé



## The solution for Nestlé: Data Privacy Suite and Data Sync Manager

Nestlé implemented EPI-USE Labs' Data Disclose and Data Retain, part of the EPI-USE Labs Data Privacy Suite for SAP solutions, to enforce data privacy policies in SAP Human Resources across both production and pre-production systems. This included:

- setting up disclosed reports in SAP, and defining a standardised global process for data transparency
- establishing an efficient retention process, with minimal effort required from individual markets.

To further enhance data privacy compliance within its extensive SAP landscape, Nestlé used EPI-USE Labs' Data Sync Manager (DSM) Suite for efficient data copying and cloning between production and pre-production systems, particularly for testing purposes.

By using DSM and the Data Privacy Suite, Nestlé ensured compliance with GDPR's increasingly stringent requirements, while streamlining data management processes across its systems.



When you work together looking for solutions, and suffer through issues together, you reach a point where you sort of forget they are not Nestlé; it's the team that is working together.

Maria Claudia Bragheri, Global People Data Lead, Nestlé





Nestlé is big and complex. We have around 300,000 employees, plus multiple external collaborators. We sell in every country of the world, with companies in 82 countries. We use EPI-USE Labs' Data Sync Manager for copying and cloning data. In response to GDPR, we created internal privacy standards, and are now using EPI-USE Labs' Data Privacy Suite (Data Secure, Data Disclose, Data Redact and Data Retain) to meet our needs. It's a super flexible tool.

Maria Claudia Bragheri, Global People Data Lead, Nestlé

## Data privacy compliance and streamlined processes

Working closely together, Nestlé and EPI-USE Labs were able to create country-specific rules to make Nestlé's SAP systems compliant with GDPR across the board. Using DSM and the Data Privacy Suite significantly streamlined data discovery and deletion processes by automating the identification and extraction of relevant data across systems, improving efficiency and reducing manual effort. This integrated approach ensures consistent data handling across different platforms, enhancing overall data privacy compliance.

The detailed audit logs generated by the EPI-USE Labs' tools facilitated compliance reporting and provided valuable insights for ongoing data governance efforts. This comprehensive approach to data privacy not only minimised legal risks, but also strengthened Nestlé's commitment to data protection for its employees and stakeholders.

As a global software solutions and managed services company, EPI-USE Labs helps you to maximise the performance, management and security of your SAP® and SAP SuccessFactors® systems. Our clients tell us every day how we have transformed their business operations. Contact us to find out how we can help you solve your business challenges.