



# Basiq Dental has better test data and happy users thanks to DSM

With Data Sync Manager™, a growing business improves their test data quality, refreshes data when needed and saves disk space





“ The benefit we get from using Data Sync Manager is that we quickly have test data available. This means I could start a job to get the data from the productive system for the coming night, and then tomorrow I can import the data into the development system. So in two days I can have the test data available in the development system.

Ronald Janssen, ABAP  
Software Engineer,  
Basiq Dental

## About Basiq Dental

Basiq Dental is a dental depot and supplier of dental products based in the Netherlands, Belgium and Germany. Their product selection includes quality brands like 3M, Kuraray, Dentsply, Heraeus-Kulzer and Ivoclar Vivadent. They also supply a wide range of their own private label products called PURE. Basiq Dental's online store gives easy access for a dentist, dental hygienist, orthodontist or dental assistant to order their dental equipment from a range of over 11 000 items.

Founded in 2003, Basiq Dental is a growing company with 85 employees. The company is committed to the extensive implementation of automation and digitization and is certified by ISO: EN-ISO 9001 and EN-ISO 13485.

## Basiq Dental's challenge: poor test data and process

Basiq Dental faced a simple challenge:

- They needed quality test data in their non-productive environments without the long wait for a full system copy
- They wanted to improve their testing process by having production quality data, but with a reduced footprint

“ Before we had Data Sync Manager, we had to create our own test data. We also had to rely on a third-party supplier to make an SAP system copy. The disadvantage of that is that they had to make a full copy of our production environment. This took a lot of time, and also took a lot of space on the hard disk.

Stijn Wels, Functional Business  
Consultant, Basiq Dental

## The solution: DSM empowers the team

Basiq Dental bought Client Sync™, part of the Data Sync Manager (DSM) Suite, for their ERP environment. This technology is empowering the team to refresh their own data as they need it.

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We wanted to decide what and when to copy from the productive system. We wanted to have it in time - so we wanted it quickly. And we didn't want the full size of the productive system. A partner of ours suggested EPI-USE Labs because their product would fulfill that need.

Gert-Jan Kouwenberg, ICT Manager & Functional Business Consultant, Basiq Dental

## Result: Basiq Dental has better data quality and 'happy users'



Regularly refreshed data  
in all non-productive  
systems



Users are familiar with the  
data, speeding up the test  
process



Smaller slice of  
data is copied,  
saving disk space



Refreshed data  
when it is needed



Accurate test data  
improves the testing



Quick refresh  
process



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We now use Data Sync Manager six times a year. Every two months, we have data refreshed, and we then copy it to our test system and our development system. The development team can use the test data again, and when the users of the system have to do testing, they can go to the test system with accurate data and do an acceptance test on developments that we have done to the system.

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Ronald Janssen, ABAP Software Engineer, Basiq Dental

## About EPI-USE Labs

As a global software solutions and managed services company, EPI-USE Labs helps you to maximise the performance, management and security of your SAP® and SAP SuccessFactors® systems. Our clients tell us every day how we have transformed their business operations.

Contact us to find out how we can help you solve your business challenges.

[epiuselabs.com](http://epiuselabs.com) | [info@labs.epiuse.com](mailto:info@labs.epiuse.com)

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