FairPrice Group's digital transformation to S/4HANA for SAP HCM/Payroll

Successful migration of 12,000 employees' data with EPI-USE Labs' specialist System Landscape Optimisation (SLO) software.

Copying 12,000 employees' data

Migration completed in under four hours

No interruption to business operations

About FairPrice Group

FairPrice Group was established in 2019 through the formation of four entities comprising NTUC FairPrice, NTUC Foodfare, Kopitiam, and NTUC Link, with the purpose of making life better for all and to fulfil a vision of being a leader in everything food. FairPrice Group looks to optimise the resources of all four social enterprises and leverage their respective strengths to put customers first, provide better value for all and to make everything about food easy.

With an extensive network of close to 570 touchpoints, FairPrice Group seeks to provide an integrated array of products and services, from groceries, ready-to-cook, and ready-to-eat offerings, to on-premise meals, food take-aways, and a rewards programme that delivers personalised and delightful experiences.

Specialist software used to migrate 12,000 employees' data

As part of the larger transformation project, EPI-USE Labs used Client Sync™, part of the Data Sync Manager™(DSM) suite, to migrate technical objects and HCM and Payroll configuration from the SAP® Retail environment to the SAP S/4HANA® system.

DSM for HCM was used to migrate 12,000 employees, including their payroll history, to the S/4HANA system. During testing, EPI-USE Labs' Variance Monitor™ solution was also used to compare payroll results during multiple parallel payroll cycles. At go live, the team completed all migration activities in less than four hours, including a minor transformation for bank data.

Successful digital transformation for retail group in just four hours

EPI-USE Labs' tools allowed FairPrice Group to migrate all employee data, without business interruption. The SAP S/4HANA system now contains all of the group's employee data and payroll history.

- Copied over 1,500 technical objects
- Duplicated 12,000 employees with payroll history
- Activities completed in less than four hours, including reconciliation

About EPI-USE Labs

As a global software solutions and managed services company, EPI-USE Labs helps you to maximise the performance, management and security of your SAP® and SAP SuccessFactors® systems. Our clients tell us every day how we have transformed their business operations.

Contact us to find out how we can help you solve your business challenges.

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