



EPI-USE[®]
LABS
value through innovation

Document Builder empowers Jabil's HR team

"Document Builder is the perfect solution for Jabil's legal work contracts"





About Jabil

Jabil Inc. is a United States-based global manufacturing services company. Headquartered in St. Petersburg, Florida, it is one of the largest companies in the Tampa Bay area. Jabil has 100 facilities in 30 countries, and 140,000 employees worldwide.

Jabil customers span numerous industries, including healthcare, life sciences, clean technology, instrumentation, defense, aerospace, automotive, computing, storage, consumer products, networking and telecommunications. Its services include design engineering, manufacturing and supply chain services for the EMS and consumer industries; and materials technology services (plastics, metals, automation and tooling).

In brief: Document Builder is “the perfect solution”

Jabil, a global manufacturing services company, works with numerous legal work contracts created in SAP ABAP for all of their diversified manufacturing, supply chain and engineering lines of business in Mexico. They needed an easy way to transform these reports into well-designed, presentable documents, while keeping them secure within the HR environment. Their existing process was time-consuming and cumbersome, and the document outputs were hard to read.

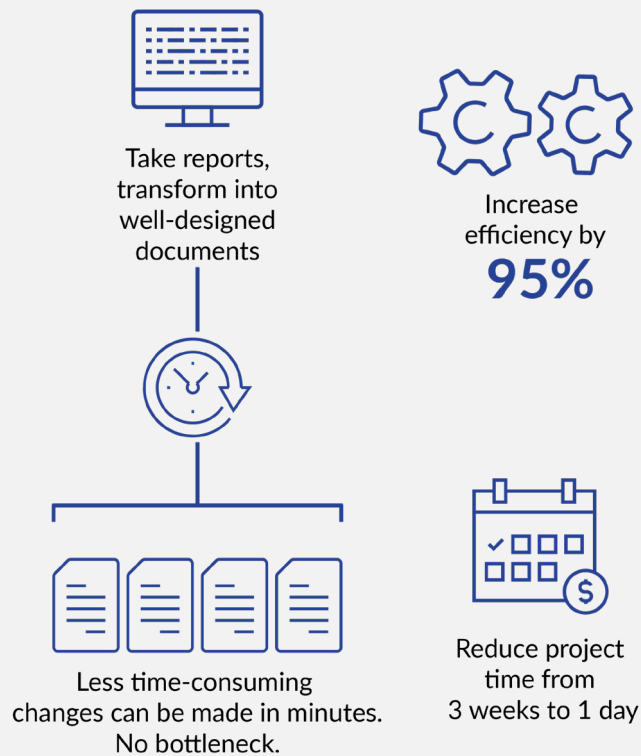
Jabil implemented EPI-USE Labs’ Document Builder as part of Query Manager™ 4, their SAP reporting software. Document Builder enables the team to find the data and make the required document changes quickly and easily, with no ABAP work needed.

“[Document Builder](#) is the perfect solution for Jabil, as it gives us the ability to read the employee data in SAP and seamlessly incorporate it into the contract,” says Cindy Thomas, IT Technical Lead – HR, Jabil. “With Document Builder, I knew we would no longer need ABAP programmers, and the changes could be done directly in production in a day or so. Since these are legal documents this was very important. Document Builder has increased the efficiency of our document creation process by 95%, reducing the project time from three weeks to one day.”



“ I love EPI-USE Labs!
I have enjoyed working
with them for years, both
the support and the
training is great.

Cindy Thomas,
IT Technical Lead –
HR, Jabil



Solving Jabil's document creation challenges

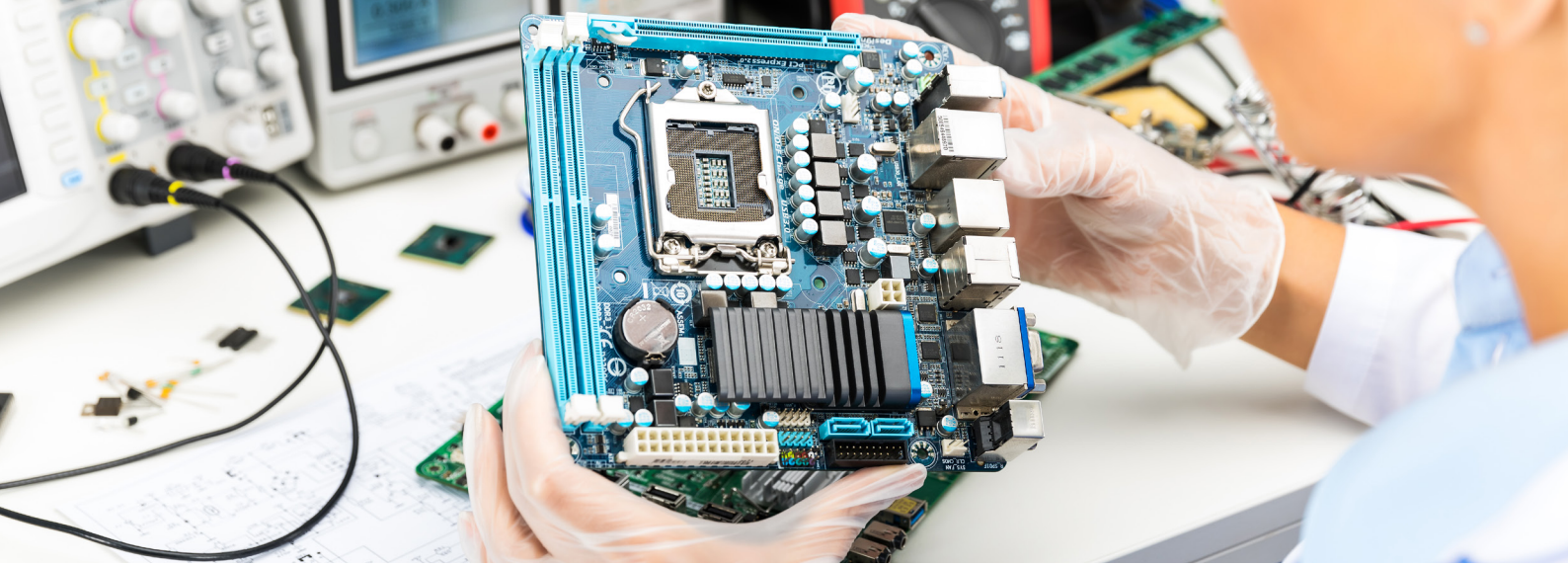
The challenge

Jabil, a global manufacturing services company, works with numerous legal work contracts within the human resources department for all of their diversified manufacturing, supply chain and engineering lines of business in Mexico. With their SAP reporting software, they needed an easy way to take these reports and transform them into well-designed, presentable documents, while keeping them secure within the HR environment. Their process was time-consuming and cumbersome, and the document outputs were hard to read. They wanted a solution that made the document creation easier, and enabled users to be more productive, have better access to data and quickly produce documents and contracts. They chose EPI-USE Labs' [Document Builder](#) software.

The old way

Jabil has numerous international work contracts in Mexico that were created in SAP ABAP. This meant that whenever wording changes were needed, the development team or programmers had to be involved and make the changes, which could take weeks to complete. The team was reliant on a functional team member with ABAP skills to complete these important documents, forcing them to wait for the requested changes to take place. The team would need to wait for new ABAP programs to make changes to existing programs, do testing in development, move the ABAP programs to QA, do more testing, then eventually moving the changes to production. Also, there sometimes wasn't adequate data in Dev or QA, leading to more time trying to find the data. All of this was taking three weeks of processing time.

The HR team needed to find a solution that removed this bottleneck and wait time.



The new way: EPI-USE Labs Document Builder

Jabil implemented [Document Builder](#) as part of their existing SAP reporting software, EPI-USE Labs Query Manager. Document Builder solved all of their document creation problems.

Document Builder enabled the team to find the data and make the required document changes themselves, with no ABAP work needed. Without all the additional testing, it shaved off three weeks of work and processing time. By using both [Query Manager](#) and Document Builder simultaneously, all the work can be done directly in production, where data is secure and accurate.

The outcome

“[Document Builder](#) is the perfect solution for Jabil, as it gives users the ability to read the employee data in SAP and seamlessly incorporate it into the contract.” Cindy Thomas, IT Technical Lead – HR, Jabil.

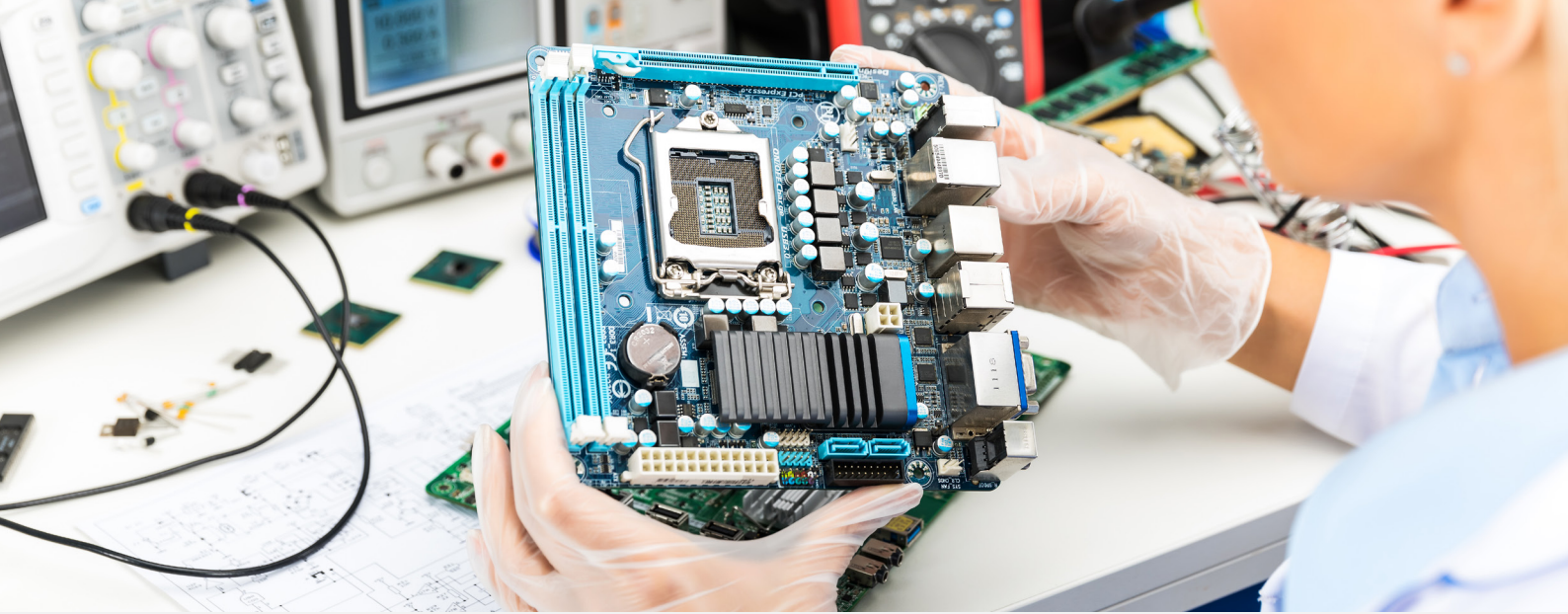
[Query Manager](#) and Document Builder can be used by functional employees, giving users the contract data they need and the ability to make changes in minutes. The team can now work on its own schedule, removing the bottleneck.

“With Document Builder, I knew we would no longer need ABAP programmers, and the changes could be done directly in production in a day or so. Since these are legal documents this was very important. Document Builder has increased the efficiency of our document creation process by 95%, reducing the project time from three weeks to one day.”



The site users now have the contract data they need, and when they have changes I can get them done in minutes! They are thrilled that we can update on the fly.

Cindy Thomas, IT Technical Lead – HR, Jabil



Enables users to be more productive, with better functionality, quicker access to the data and no more waiting period.



Removes the security risk of manually compiled data outside of SAP for legal documents.



Eliminates costs for custom ABAP development.



Cuts the need for transports, bypassing a lot of paperwork and cumbersome processes.



Creating new sites and contracts is easier than ever before.



Reduces the time to access real-time report information; no need for expensive programmers and complex change request processes.

About EPI-USE Labs

As a global software solutions and managed services company, EPI-USE Labs helps you to maximise the performance, management and security of your SAP® and SAP SuccessFactors® systems. Our clients tell us every day how we have transformed their business operations.

Contact us to find out how we can help you solve your business challenges.

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EPI-USE Labs is a member of Group Elephant.

