



Beyond go-live: fixing the friction that stalls transformation

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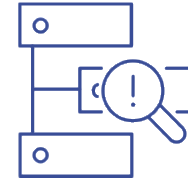
Post-deployment transition feedback



Transition to full self-service model was a lot



Technical ability drove adoption



Interpretation of business data and processes did not always land as intended



Multiple systems coming in was a lot for employees to absorb



Gaps found in user's understanding of the 'why'



Heavy dependence on project team post deployment

Embrace transformation

PEOPLE

Human factor

Technical abilities

Frequency of
engagement

Perspective and
interpretation



BUSINESS

Multiple systems

Strategic visions

Quality data

Efficient processes

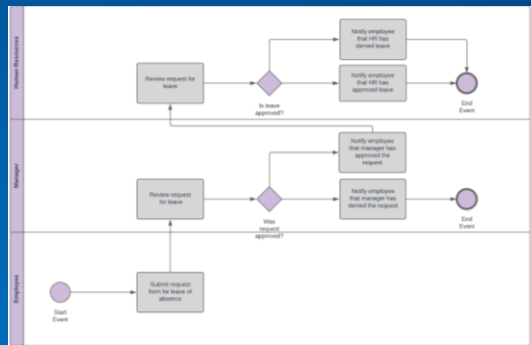
Transparency
across solutions



Signavio



Signavio



PROCESS WITH COLLABORATION

Processes built with purpose and standardisation



SOLUTION AGNOSTIC

Can be used across any platform for any module



PROCESS INSIGHTS

Process mining and continuous improvement

Process examples



Hiring Process

Secondment Automation



Payroll Overpayments

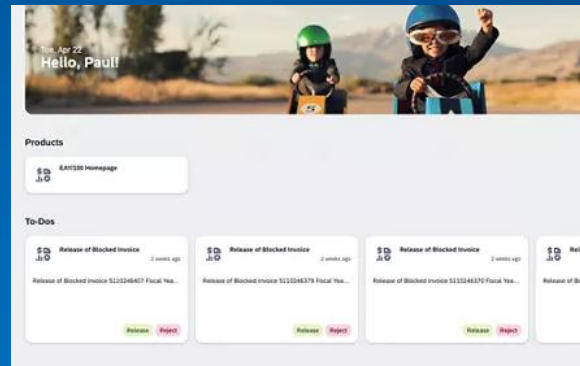




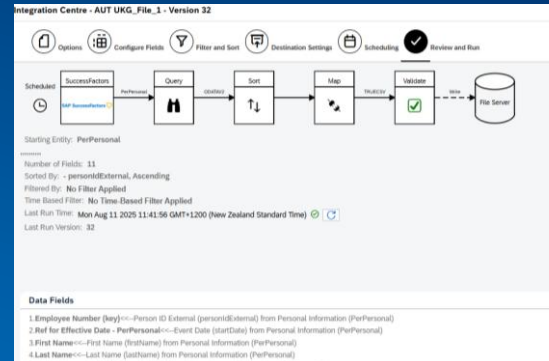
Business Technology Platform (BTP)



Business Technology Platform (BTP)



WORKZONE – DIGITAL SPACE
Unified UI to access all BTP solutions

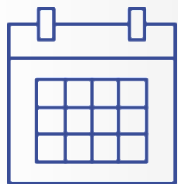


INTEGRATION SUITE

Time Type	Monday	Tuesday	Wednesday	Thursday
Regular Hours	07:00 - 19:00	07:00 - 19:00	07:00 - 19:00	07:00 - 19:00
Break	60 minutes	60 minutes	60 minutes	60 minutes
Total Working Hours	11.00	8.00	8.00	8.00

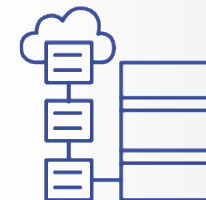
EXTENSIBILITY ACROSS PLATFORMS

Extension examples



Work schedules

Contract generation



Data orchestration





Offer Letter Group

Work Roster

My Offer Letter

Manage Variation
Transfer



Job Requisition Id:

Job Application Id:

Candidate:

Offer letter Status:

Accepted × 3 more

Go

Adapt Filters

Search

Q

↓↑

Job Requisition Id	Job Application Id	Candidate	Job Application Status	Offer Letter Status	
1158	1159	Dimitri Harris	Offer Sent	Review	>
1126	1166	Josh Test Email	Offer Sent	Review	>
1212	1214	Darana Adams	Offer Sent	Review	>
1205	1208	Simon Gill	Offer Sent	Review	>
1158	1160	Sophie Peters	Offer Sent	Ready	>
1213	1215	Yindi Adams	Offer Sent	Ready	>
1216	1222	Kyle Stonis	Offer Sent	Ready	>
1217	1223	Andrew Woakes	Offer Sent	Ready	>
1222	1229	Henry Gill	Offer Sent	Ready	>
1220	1231	Noah Paul	Offer Sent	Ready	>
1219	1232	Oliver Adams	Offer Sent	Ready	>
1210	1212	Lyndal Paul	Offer Sent	Ready	>
1221	1230	Leo Paul	Offer Sent	Ready	>
1218	1225	Charles Chase	Offer Sent	Ready	>
1206	1209	Josh Adams	Offer Sent	Rejected	>

Pharmacist (1215)

Profile Information Contract Policies Notes

Email: *
yindiadams@yopmail.com

Middle Name(s):

Legal Last Name: *
Adams

Personal Phone Number: *
443554

Event Reason: *
HIRNEW

Country of Residence: *
Australia

State/Province: *
VIC

House No. & Street Name: *
12

Employee Group: *
C - Casual

Job Code: *
101

Postal Code: *
3006

Town/City: *
South Bank

Employee Sub Group: *
C1 - Casual

Pay Scale Type: *
AUS/HBDC.761 - CW Management QLD EA 2023

Process: *
NEWHIRE

Contract

Manual Upload

OFF

Technical View

ON

Send

b5cc783b-9c19-4ff2-896a-3abcd28f0c4e

1 / 11

109%

1

Yindi Adams of 12, South Bank, 3006 in the state of Victoria ("you").

2. Appointment

2.1. The Employer appoints you to the casual position specified in Schedule 1, although the Employer may require you to perform other reasonable duties or work in other positions from time to time either on a permanent or temporary basis.

2.2. The terms and conditions of your employment shall be governed by this employment agreement ("**Agreement**") and, where applicable, the industrial instrument named in Schedule 1 ("the **Enterprise Agreement**").

(a) The Enterprise Agreement will not form part of your contract of employment.

03/09/2022 - 09/09/2022

31

Submit

<

>

Employee Name:

Planned Working Time:

Recorded Working Time:

Status:

hsJo,yeHarv

40hrs 00min

40hrs 00min

Rejected

Days (7)

Quotas

<input type="checkbox"/> Day	Planned Time	Recorded Time	Status
<input type="checkbox"/> Saturday 03/09/2022	0hrs 00min	0hrs 00min	
<input type="checkbox"/> Sunday 04/09/2022	0hrs 00min	0hrs 00min	
<input type="checkbox"/> Monday 05/09/2022	08hrs 00min	08hrs 00min	Approved
<input type="checkbox"/> Tuesday 06/09/2022	08hrs 00min	08hrs 00min	Rejected
<input type="checkbox"/> Wednesday 07/09/2022	08hrs 00min	08hrs 00min	Approved
<input type="checkbox"/> Thursday 08/09/2022	08hrs 00min	08hrs 00min	Approved
<input type="checkbox"/> Friday 09/09/2022	08hrs 00min	08hrs 00min	In Progress

Quotas

Leave	Available
-------	-----------

03/09/2022

Submit

X

<

>

Planned Working Time:

Recorded Working Time:

0hrs 00min

0hrs 00min

Working Time (0)

+ - ☆

<input type="checkbox"/> Attn. Type	Time
No data	

03/09/2022 - 09/09/2022

31

...

<

>

Employee Name:

Planned Working Time:

Recorded Working Time:

Status:

hsJo,yeHarv

40hrs 00min

40hrs 00min

Rejected

Days (7)

<input type="checkbox"/> Monday 05/09/2022	08hrs 00min	
Recorded Time: 08hrs 00min		
Status: Approved		
<input type="checkbox"/> Tuesday 06/09/2022	08hrs 00min	
Recorded Time: 08hrs 00min		
Status: Rejected		
<input type="checkbox"/> Wednesday 07/09/2022	08hrs 00min	
Recorded Time: 08hrs 00min		
Status: Approved		
<input type="checkbox"/> Thursday 08/09/2022	08hrs 00min	



Available on
SAP Store

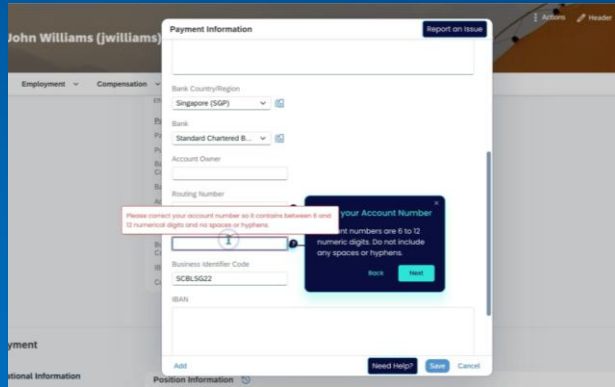
Jigar providing screenshot



WalkMe



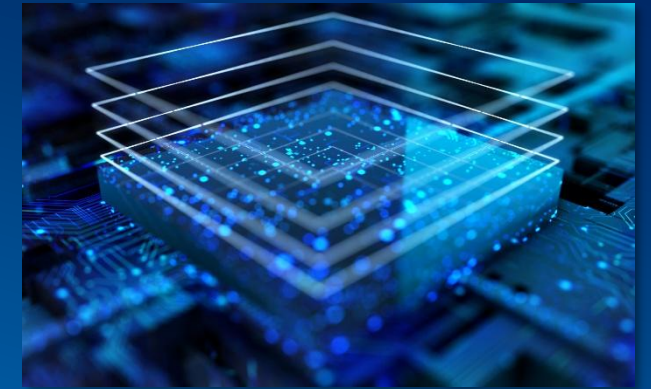
WalkMe



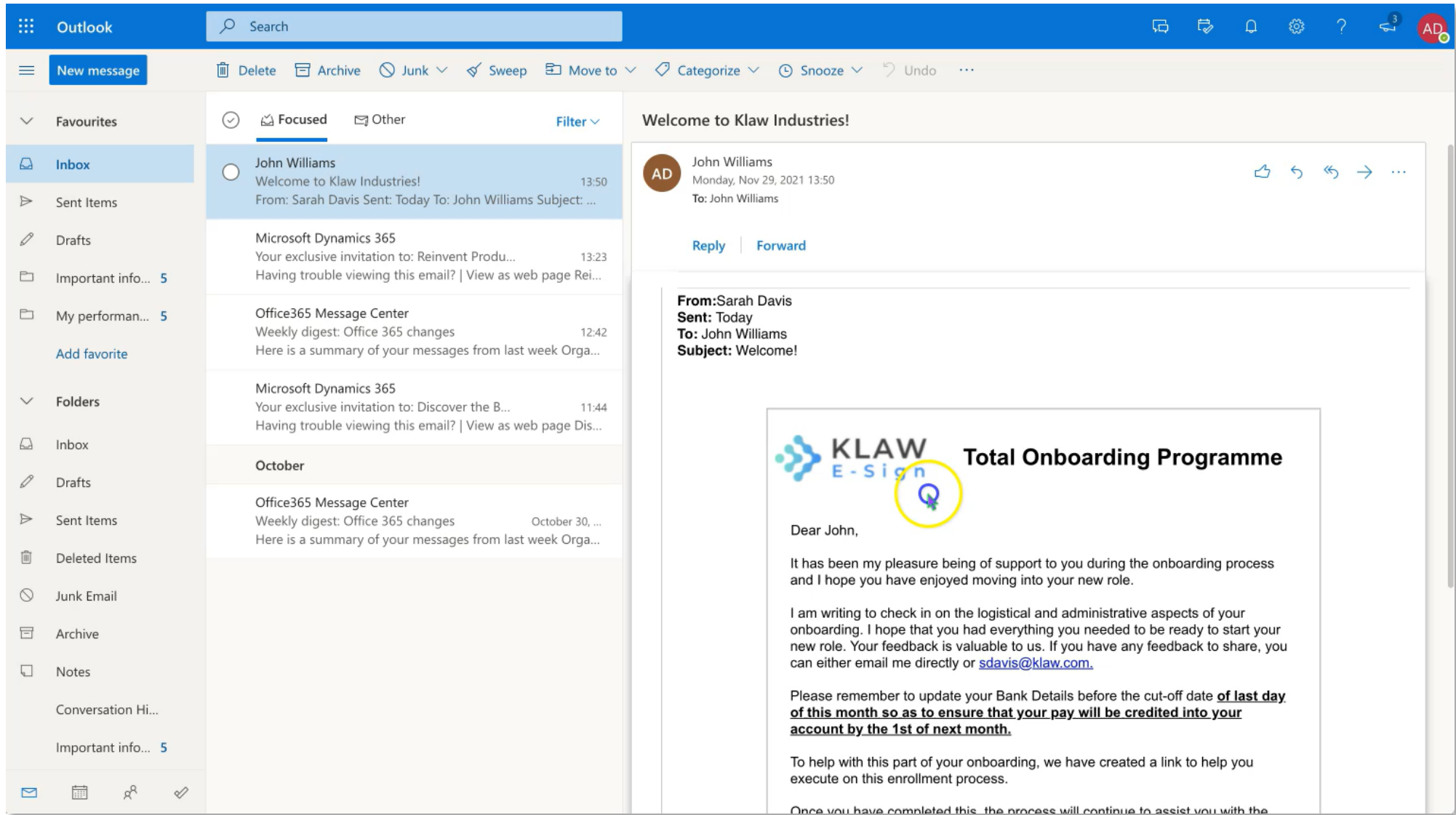
**DIGITAL ADOPTION AND
AUTOMATION**



REAL-TIME LEARNING



MULTIPLE PLATFORMS

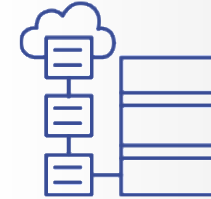


WalkMe Examples



Secondment

Contract generation



Data orchestration



LeanIX



SAP LeanIX

DashboardsInventoryReportsDiagramsCollaboration

Filters

AApplication (Items) 1

Search for filter options

BUSINESS CAPABILITIES

HR17

Customer Relationship16

Manufacturing12

Information Technology12

Marketing12

Empty (on purpose)0

n/a0

Advanced filter

ORGANIZATIONS

Australia35

Spain25

Headquarter20

France16

USA13

Empty (on purpose)0

n/a59

Advanced filter

LIFECYCLE

Any

Plan

← Application Matrix

Type: Application AND Quality Seal: Broken OR Approved

202220232024202520262027

View Functional Fit

n/aUnreasonableInsufficientAppropriatePerfect

Attention: 59 fact sheet(s) not included in this report due to missing data: [Show list](#)

	> Corporate Services	> Customer Relationship	> Finance	> HR
Australia	Management	Bonus Card Asia/Pacific	CoA	HR Plan
		Bonus Card Use Watch	OLAPCube	Payroll Germany
		CustEchoe Europe	SAP BI	
		Mailsnake	SAP FI	
		salesforce Light	SAP FSCM	
Brazil		Google / newschimp / Bonus Ca...		
		Mailsnake		
China				ExecuTrack
France		Bonus Card Europe	CoA	Payroll Europe
		Bonus Card Use Watch	SAP FI	
		salesforce Light		
> Headquarter	Management	salesforce Light	CoA	Certificate Me 1
			SAP BI	HR Plan
				Monsta

FIELDS ON FACT SHEET

Lifecycle

Functional Fit

Technical Fit

Business Criticality

✓ Obsolescence: Aggregated Risk

Hosting Type

Single Sign-On - Availability

TIME Classification

6R Strategy

Risk / Complexity

Priority

Business Need

Time criticality

Target Hosting Type

6R Recommendation

6R Decision

Quality Seal

Completion

Save As

Share

23

Settings

	> Inventory
	BPM
	JIT Reporting
	WMS large
	WMS light
	WMS large
	WMS light
	WMS special
	BPM
	Supplier Trac
	WMS special

Group Elephant

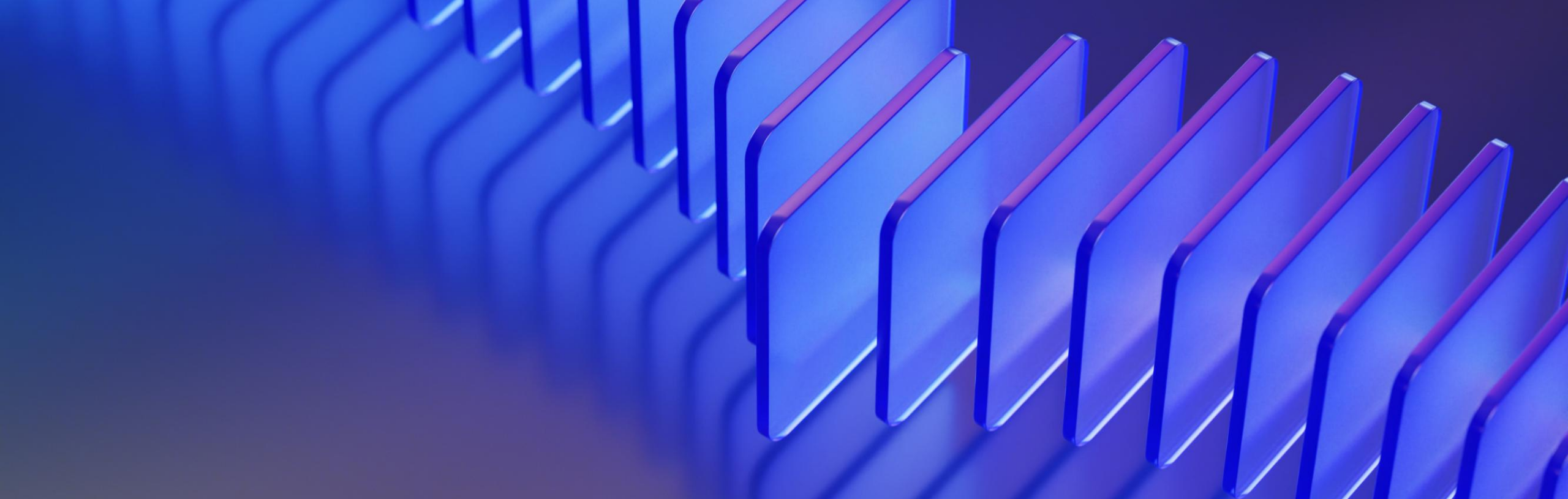
BEYOND CORPORATE PURPOSE

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EPI·USE

EPI·USE LABS

value through innovation



QUESTIONS



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