



TOGETHER, WE CAN TRANSFORM YOUR SAP LANDSCAPE AND SOLVE YOUR BUSINESS CHALLENGES

Empowering you to get the most out of your SAP investment





WE'LL HELP YOU SOLVE YOUR BUSINESS CHALLENGES

At EPI-USE Labs, we optimise the performance, security and management of your SAP® and SAP SuccessFactors systems. Our software solutions and managed services create better, more powerful and secure SAP systems, saving you time, money and resources.

We're an AI-powered, people-centric business. Our solutions range from user-friendly apps for day-to-day SAP reporting to complete S/4HANA system migrations. We simplify and speed up landscape and test data management, including data archiving; enable data security, privacy and compliance; provide efficient cloud solutions and managed services; deliver effective HCM solutions; and much more.

Our focus on creating innovative, well-engineered solutions – along with our expertise developed over 42 years – helps our clients to navigate small and large challenges successfully. We have hubs throughout Europe, the United Kingdom, the Americas, Australia, the Philippines, South Africa and the Middle East. With over 1,900+ clients across 50 countries, our 97% client renewal rate speaks for itself.

Our clients' suggestions and the daily practicalities of the workplace shape our thinking to make our solutions indispensable to many leading global companies. We work closely with our clients to understand their challenges, and they tell us every day how our solutions have transformed their business operations.

EPI-USE Labs is a member of Group Elephant (groupelephant.com) and is a Gold SAP Partner.

Contact us to find out how we can help you solve your business challenges.

epiuselabs.com



TRANSFORM SAP LANDSCAPES

OPTIMISE SAP DATA & ENVIRONMENTS

System Landscape Optimisation | Mergers, upgrades, divestitures and carve-outs
Business transformations | Managed data refresh services (RaaS)

Mass data removal services | Data privacy and security assessments and services
Access risk assessments | Data privacy consulting (incl. GDPR)

Value through innovation | Why Elephants and Rhinos?

TRANSFORM SAP LANDSCAPES

PRISM for Payroll: With our transformation methodology, you can accelerate your HCM cloud journey to SuccessFactors, or extend your investment in your SAP On-Premise system. PRISM can be used for migrating from on-premise SAP Payroll to SuccessFactors' Employee Central Payroll (ECP) quickly and easily, without requiring a full re-implementation, or as a non-disruptive first step to the cloud if you wish to extend your on-premise SAP investment through to 2040 via an upgrade to S/4HANA Private Cloud Edition or H4S4.



North American Lighting (NAL) is the largest exterior lighting supplier to automotive OEMs in North America, with 6,000 employees globally. NAL migrated their SAP Payroll to SAP SuccessFactors ECP in five days, using the EPI-USE Labs' PRISM for ECP service. PRISM includes parallel testing and validation of payroll results, historic master data and payroll data. With a traditional ECP implementation, it would have taken months to re-implement and test.

Don Parker, AGM of IT Department, NAL



PRISM INNOVATIONS:

Pre-flight analysis

Identify and mitigate project risks early. Benefit from intelligent landscape profiling.

Landscape optimisation

Manage your SAP landscape with flexibility as your business transforms. Take only what you need on your S/4 journey.

Cloud infrastructure

Get best practice cloud templates and architecture to support lean, secure, agile testing of your business landscape.

Accelerated sandboxes

Give your implementation team access to 'production-like' sandboxes to evaluate innovations easily, and quickly identify issues with existing data and configurations.

HCM and Payroll carve-outs

Accelerate your move to the cloud with specialised HCM transformation solutions. Free your system from legacy solutions and maintenance.

Manage tight project deadlines

Our approach allows you to manage tight S/4 project deadlines more easily, using the power of our landscape management expertise.



Transforming PostNL's on-premise SAP Payroll to SuccessFactors ECP in the cloud

PostNL, the number one service provider in mail and logistics in the Netherlands, chose EPI-USE Labs to complete a major data migration to SuccessFactors Cloud Payroll, including migrating more than 200GB of data. Data Sync Manager (DSM) was used to extract data from the current on-premise production system, and Variance Monitor to check the Payroll data for differences between the source system and target systems.

"EPI-USE Labs implemented a migration method called PRISM which allows transformation of the SAP landscape without re-implementation. This was a major benefit to us as we were able to transform our on-premise payroll to a cloud environment without re-implementing payroll."

Edwin van Teeffelen,
SAP Project Manager, PostNL

PRODUCTS

Data Sync Manager (DSM)[™] suite:
System Builder[™]/Shell Sync[™], Client Sync[™],
Object Sync[™], Data Secure[™], Data Locate[™],
Object Extractor | Archive Central

SERVICES

System Landscape Optimization
Mergers, upgrades and carve-outs
Business transformations
Managed data refresh services (RaaS)

OPTIMISE SAP DATA AND ENVIRONMENTS

GENERATE ACCURATE TEST DATA

SAP is a highly flexible, configurable system; changes must be made and tested in non-production systems. Many businesses that run SAP face a common challenge: how to get real SAP data into non-production systems for testing, training and support.

Taking a proactive approach can help you adapt quickly to rapidly changing business needs – from increasing data growth, to special projects and system updates. Accurate, reliable test data is essential, and can be simple to achieve with the right software.

Traditional software testing methods have succumbed to data privacy threats and functional complexities. Standard solutions, such as complete system, instance or client copies, are time-consuming and costly; the process of copying large volumes of data is slow, and masses of data is expensive to store. There is a high potential of data redundancy. Creating data manually is an option, but this is tedious and prone to errors.

The simple solution is our [Data Sync Manager[™] \(DSM\) software suite](#) and related services. With DSM, you can rapidly create new non-production systems, reduce the footprint when refreshing existing test clients or creating new ones, and copy selected data on demand, all with integrated scrambling of data for security.

DSM is the simplest, most effective way to copy and mask data between and within any SAP ABAP stack landscape (such as ERP, CRM or BW). DSM is certified by SAP for 'Integration with RISE with SAP S/4HANA Cloud'.



A.O. Smith reduces SAP system refresh time by 72% using Data Sync Manager

"DSM has given us a faster, more consistent test process, and allowed us to meet ad hoc business requests quickly. It's also reduced our data footprint and masked our sensitive data. We were thrilled with the results and the support has been awesome!"

Tom Garreis, SAP Basis & Security Manager, A.O. Smith

THE DSM SUITE INCLUDES:

- **System Builder** to create a new non-production system shell, without any application data. The repository is exactly the same as that of production, but without the production client. For S/4HANA systems, System Builder is replaced by **Shell Sync**, which aligns the target system repository with the source.
- **Client Sync** to copy reduced clients.
- **Object Sync** for ad hoc object-based copies.
- **Data Secure**, which is integrated with Client Sync and Object Sync to mask and scramble sensitive data throughout your landscape before the data leaves the source systems.
- **Data Locate** can select, filter and process object keys for manual or automated testing, leveraging over 3,000 business objects and their relationships for complex testing requirements.
- **Object Extractor** allows real-time transfer of complex SAP data for S/4HANA Migration Cockpit loading, Test Automation sheet creation, AI Learning platforms, etc., with complete control over the output format.

As an intelligent data copying solution that provides up-to-date, realistic test data, DSM helps you to align testing environments with production systems. This makes it ideal to streamline the change management process. If the process is rapidly simulated in sandbox environments, the costs and risk of upgrades and other invasive changes can be mitigated. Testing can be carried out in lean development clients, reducing the number of transports moving through the systems.

"I was surprised by how much the post-processing time was reduced...In fact, post-processing is eliminated by Data Sync Manager. It is very impressive!"

Erik Bollens, SAP System Engineer, Agfa

DGB distils its SAP challenges

DGB is one of South Africa's largest independent wine and spirit producers and distributors. They use our Managed Services for Basis support, and our Data Sync Manager suite to refresh their landscape.

"EPI-USE Labs is able to slice a specific subset of data that you want, whether that be transactional data or master data, that's applicable to the change that you want to test. They are able to do that quite quickly and easily with their software, and it obviously consumes a lot less space in your QA and DEV boxes. We're happy."

Carel van der Merwe, Group IT Manager, DGB (Pty) Ltd



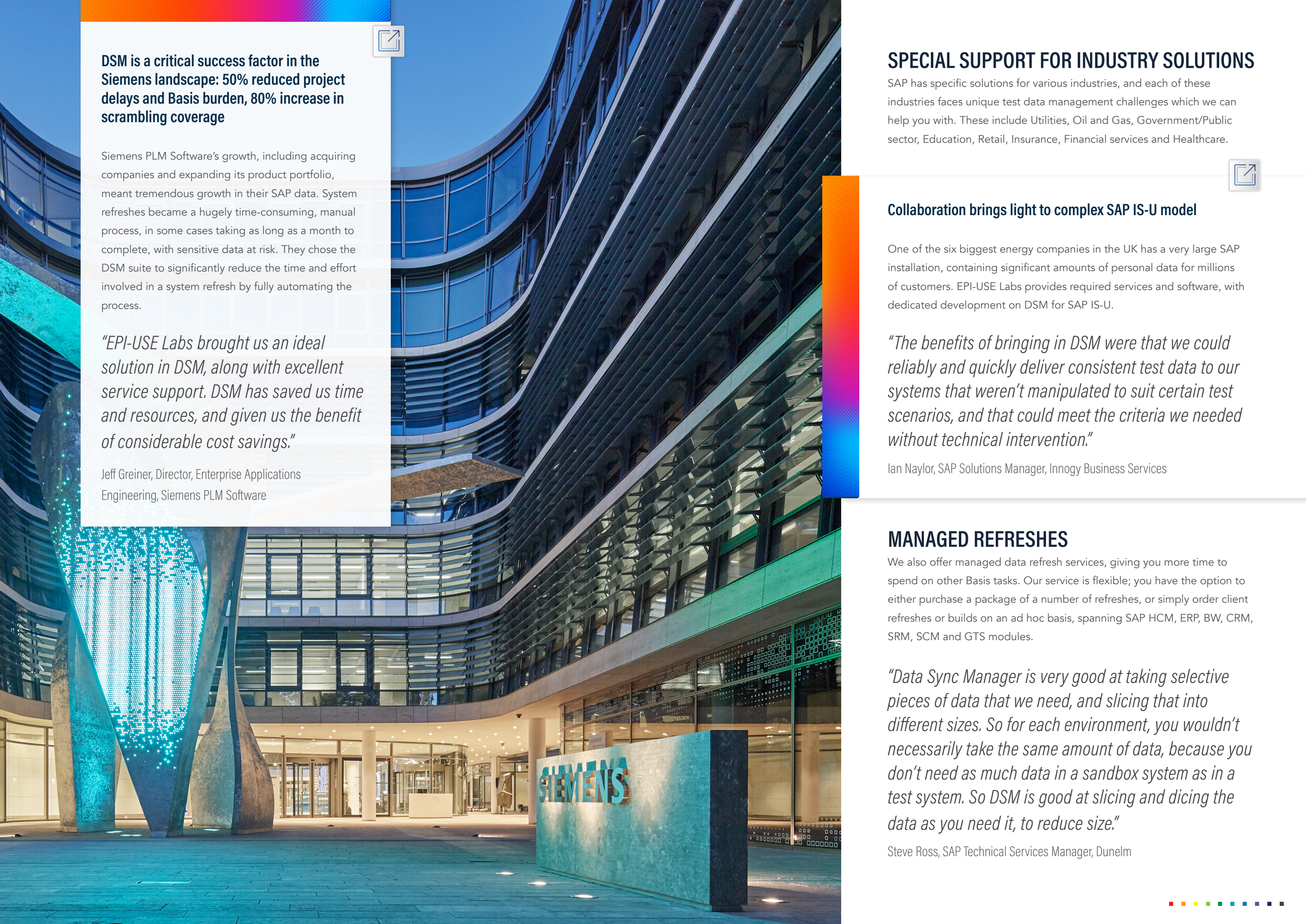
DSM makes sense for Swiss Sense

With DSM, Swiss Sense has reducing the system refresh time from six days to less than a weekend, can conduct the process in-house, and uses Data Secure for GDPR compliance.

"Using Data Sync Manager, the team now refreshes the test environment every eight weeks instead of annually. This is a big step for us... it makes it possible for our business users and key users to have really up-to-date data for their testing."

Serge van der Kieft,
Senior Business Consultant SAP, Swiss Sense





DSM is a critical success factor in the Siemens landscape: 50% reduced project delays and Basis burden, 80% increase in scrambling coverage

Siemens PLM Software's growth, including acquiring companies and expanding its product portfolio, meant tremendous growth in their SAP data. System refreshes became a hugely time-consuming, manual process, in some cases taking as long as a month to complete, with sensitive data at risk. They chose the DSM suite to significantly reduce the time and effort involved in a system refresh by fully automating the process.

"EPI-USE Labs brought us an ideal solution in DSM, along with excellent service support. DSM has saved us time and resources, and given us the benefit of considerable cost savings."

Jeff Greiner, Director, Enterprise Applications Engineering, Siemens PLM Software

SPECIAL SUPPORT FOR INDUSTRY SOLUTIONS

SAP has specific solutions for various industries, and each of these industries faces unique test data management challenges which we can help you with. These include Utilities, Oil and Gas, Government/Public sector, Education, Retail, Insurance, Financial services and Healthcare.



Collaboration brings light to complex SAP IS-U model

One of the six biggest energy companies in the UK has a very large SAP installation, containing significant amounts of personal data for millions of customers. EPI-USE Labs provides required services and software, with dedicated development on DSM for SAP IS-U.

"The benefits of bringing in DSM were that we could reliably and quickly deliver consistent test data to our systems that weren't manipulated to suit certain test scenarios, and that could meet the criteria we needed without technical intervention."

Ian Naylor, SAP Solutions Manager, Innogy Business Services

MANAGED REFRESHES

We also offer managed data refresh services, giving you more time to spend on other Basis tasks. Our service is flexible; you have the option to either purchase a package of a number of refreshes, or simply order client refreshes or builds on an ad hoc basis, spanning SAP HCM, ERP, BW, CRM, SRM, SCM and GTS modules.

"Data Sync Manager is very good at taking selective pieces of data that we need, and slicing that into different sizes. So for each environment, you wouldn't necessarily take the same amount of data, because you don't need as much data in a sandbox system as in a test system. So DSM is good at slicing and dicing the data as you need it, to reduce size."

Steve Ross, SAP Technical Services Manager, Dunelm

An aerial photograph showing a rugged coastline. The foreground is filled with large, light-colored, angular rocks. The water is a vibrant turquoise color with white foam from breaking waves crashing against the rocks. A small, white boat is visible on the right side, partially obscured by the rocks. The overall scene is dynamic and scenic.

Changes such as mergers, acquisitions, regional to global transitions and subsidiary sales can affect your entire SAP production landscape and beyond. These events are complex, critical and time-sensitive. Your data may need to be merged, carved out or split up.

Ismael Barceló Serrano, Group Systems Manager, REYSER

We've built a 'bank' of expertise and intellectual capital to draw on when your company undergoes a landscape transformation, such as transformations or data migrations, ERP system splits (divestitures, HR module split-off), or re-platforming (re-implementing). Our experienced consultants will oversee the technical phases of the project, dealing with all the complexities inherent in these types of projects. More importantly, our technology-driven approach can significantly reduce the end-to-end project duration.

In the course of only three months and one week, Holcim and EPI-USE Labs successfully completed this complex and large-scale divestiture project with no production system downtime.

"The EPI-USE Labs team rose to the challenge and leveraged offshore resources to ensure development continued around the clock."

Many SAP S/4HANA projects follow similar technical routes. Rather than relying solely on a few key S/4HANA consultants with experience of the various project types and their own add-ons to the basic tools, we have a unique approach of feeding the knowledge learnt across these projects back into the solution. This makes the next execution of the same project type significantly quicker and more robust, with less manual effort.

We understand that every project is unique, so we tailor a solution to ensure you receive the best value from your investment.

Robert Heyneke, SAP Basis Team Lead, Pick n Pay



A young woman with long, wavy brown hair is seated at a white desk, smiling warmly while looking towards the right. She is wearing a light beige blazer over a white top and a gold-toned watch with a white face. Her hands are clasped together, holding a blue pen. An open notebook with a blue cover lies on the desk in front of her. In the foreground, a laptop and a white cup are visible but blurred. The background shows a bright window with natural light.

Peter Kosch, CIO, SCOR Switzerland

BUSINESS AND LANDSCAPE CHANGES	EPI-USE LABS' SOLUTIONS
Divestitures and splits	▪ Data-driven blueprints ▪ Company code carve-outs ▪ Sub-company code carve-outs ▪ HCM splits from ECC systems
Mergers and acquisitions (M&A)	▪ System analysis and comparison ▪ Data strategy advisory services ▪ Data migration ▪ Repository comparison and harmonisation
Technology modernisation	▪ Migration to S/4HANA ▪ Re-platforming ▪ Database size reduction
System and business consolidation	▪ System analysis and comparison ▪ Data strategy advisory services ▪ Data migration ▪ Repository comparison and harmonisation
Reorganisation	▪ Tools to handle SAP's unique HCM data model ▪ HCM employee transformations ▪ 'PD Org' transformations ▪ Elastic scalability
Restructuring	▪ Model-driven software reflecting SAP's tripartite architecture (Enterprise-Data-Function) ▪ Company code consolidations and/or split ▪ Plant consolidations and /or splits ▪ Plant relocations
SAP HCM Splits and transformations	▪ Solution to decouple HR from ECC to increase business agility, automate testing, prepare for the future(move to the cloud, outsource) ▪ PRISM: migrate your on-premise HR and Payroll to S/4HANA Private Cloud Edition (PCE) for HCM, H4S4 or SuccessFactors Employee Central Payroll.

Project Lead Architect for multi-national oil and gas company



PRODUCTS

SAP Data Privacy Suite:

Data Secure™, Data Disclose™, Data Redact™,
Data Retain™
Soterion

SERVICES

Mass data removal services
Privacy & security assessments
Access risk assessments
Data privacy consulting (incl. GDPR)

MANAGE SAP DATA PRIVACY, SECURITY AND RISK

The data and information security landscape is changing more rapidly than ever before. Hacking expertise is escalating, as is the speed to market and adoption of new technologies. This, along with increasing legislation aiming to protect data owners, presents a major business challenge.

EPI-USE Labs can help you to navigate this complex and critical field with a suite of solutions covering data risk, security, privacy and compliance. To provide our clients with comprehensive protection, we have also partnered with Soterion, whose compliance software solves GRC (Governance, Risk management and Compliance) for SAP clients.

DATA MASKING AND SCRAMBLING

To protect sensitive data, consider reducing 'the attack surface' in your SAP landscape – the topography of the systems and data which can be attacked. Data masking or obfuscation can keep the referential integrity and functionality of your test, training, sandbox and development system data without making data subjects identifiable, or leaving sensitive data fields exposed.



"Data Secure allowed us to speed up scrambling. For example, in a previous refresh it took us six weeks to scramble; now the whole refresh exercise takes five days. So that was a major gain for us."

Joep Verschure, Shell

Data Secure, part of EPI-USE Labs' Data Sync Manager (DSM) suite, is a complete data protection solution that masks SAP data to safeguard sensitive information. It allows the data to function correctly with hundreds of pre-delivered masking rules. New rules can be built from scratch, existing ones extended or content downloaded from other community users on our collaborative platform, Client Central. The result is real-time data protection.

Many companies have integrated SAP landscapes with data distributed across ERP, CRM, SRM, and external environments. Data Secure anonymises integrated data objects consistently on different systems. Need to scramble data outside SAP? Our custom development team can build a solution that will scramble data, which extends Data Secure to non-SAP systems.



Global service provider cuts system size by 88% and secures sensitive data

A renowned global service provider with over 50,000 employees needed to secure their QA environments to achieve GDPR compliance, mask SRM and ECC systems consistently, and reducing the data footprint in the QA environment. Using Data Secure, they can now mask sensitive data and protect identifiable information. System Builder™ and Client Sync™ (part of the Data Sync Manager suite) were also implemented to refresh the QA environment in ERP and SRM.

“EPI-USE Labs brought a set of proven skills to the table which also enabled us to understand complexities that we didn’t fully appreciate from the outset. We would not have been successful without the experience, energy and commitment of the EPI-USE Labs consulting team.”

Independent consultant, Global Service Provider

SAP DATA PRIVACY SUITE: DATA DISCLOSE, DATA REDACT AND DATA RETAIN

Transparency and privacy of personal data are core concepts embedded in data privacy legislation, such as the European Union’s GDPR (General Data Protection Regulation), California Consumer Privacy Act of 2018 (CCPA), the POPI Act in South Africa and Australian data privacy regulations. Other regions are seeing similar legislation updates and certifications to restrict the effects of new technology on personal freedom.

Data Disclose™ can help you stay ahead of legislation compliance. This unique tool finds, retrieves and presents a subject’s data footprint across the SAP landscape – and as an added benefit, across non-SAP systems as well, if integrated with the former’s API. It does this in seconds across SAP ERP, CRM, SRM and BW systems. Data Disclose is built on a solid foundation of existing technology and Intellectual Property (IP) by leveraging Data Secure.

Data Redact™ and Data Retain™ can help you with an individual’s rights to have personal data erased; and our XML Object Extractor can ensure the right to portability.

With our many years of experience in masking data in SAP, EPI-USE Labs provides the tools you need to protect sensitive data and comply with legislation.

“The biggest advantage of using Data Disclose is that data integrity is guaranteed; customers’ sensitive data is anonymised but all orders and items sold are still accessible.”

Malte Podszus, Consultant FI/CO/HR, MAPA GmbH



MAPA gets protection

MAPA is a Germany-based company with globally-recognised brands that lead in the market segments of contraception (BILLY BOY, Fromms and Blasiusiegel), household items (SPONTEX), and Baby care (NUK). Increasing globalisation demanded that MAPA change the way they handled test environments. Creating accurate testing data in non-production systems was a real need, but the security risks of the non-production systems left them feeling exposed. They chose Data Secure to mask or scramble large volumes of SAP HCM data.

MAPA also uses Data Disclose to search their SAP landscape for sensitive data, and Data Redact to redact data that they no longer need to store. Both of these solutions help MAPA to comply with GDPR.

“Thanks to Data Secure, we can anonymise all sensitive SAP HCM data, such as employee-related data, in a very short time.”

Malte Podszus, Consultant FI/CO/HR, MAPA GmbH



MASS DATA REMOVAL SERVICES

Nearly all organisations have some historical data they no longer have legal grounds for storing, from former employees' family details to bank account numbers. We have a simple approach to clearing this old data, without the need for complex archiving projects. The technology used in Data Redact for redacting or removing specific information for an individual data subject can be leveraged by one of our expert consultants with a specific licence mode to allow mass record selections and parallel processing. The consultant will also assist with the exact definitions of the data that should be removed in the initial clean up, and how to select those records.

DATA PRIVACY AND SECURITY

Effective data privacy and security spans everything from goals and strategies to best practice and technical solutions. We provide a range of services, including risk assessment and compliance support, and a data privacy assessment service with data discovery, workshops and an analysis report.

KEEPING LAW AND ORDER IN AVON AND SOMERSET CONSTABULARY'S DATA

After a joint venture between themselves, IBM, Somerset County Council and Tauton Deane Borough Council was dissolved, Avon and Somerset Constabulary (ASC) had a legal obligation to remove all the legacy data from the SAP system they inherited. They asked EPI-USE Labs to remove the data from their ECC and SRM systems. Our SLO team used Data Sync Manager to create a test environment and copy only ASC data from the existing production environments, with the cutover being completed within a weekend.

"I have been very impressed with EPI-USE Labs. We've achieved a company code carve-out within short timelines and at low costs. The team has excellent knowledge and experience. We enjoy working with them; they are responsive to our requests, and have brought us invaluable guidance."

Jon Pike, SAP Support Manager,
Avon and Somerset Constabulary

"The challenge we had before we bought Data Sync Manager from EPI-USE Labs was the fact that we had a full production copy in our QA environment, and we wanted to reduce the data footprint in the QA environment. We also wanted to be more GDPR compliant by scrambling our data, and to be able to do updates more frequently."

Emil Seierøe Madsen, Data Architect, VELUX



"With Soterion, we identified that many people had risk-bearing access that they no longer needed. Now, we have reduced our access risk footprint significantly."

Nick Achteberg, Senior Director Technical Services (SAP), Endeavor

SOTERION: SOLVING GRC FOR SAP CLIENTS

Clients are looking for GRC solutions that are easy to deploy and use, with tangible business benefits realised quickly. Soterion's compliance software solves GRC for SAP clients. EPI-USE Labs and Soterion's partnership brings together powerful complementary solutions to help our clients address compliance with GDPR and other privacy legislation.

Soterion is S/4HANA ready with no need for expensive upgrades or lengthy implementations. Regardless of the SAP enterprise size, this solution is deployed rapidly into a client's landscape, with users experiencing benefits in a short period of time. Soterion provides business-centric GRC, empowering companies to proactively manage and model risks in the context of business processes.



Aker Solutions reduced access risk by 85% with Soterion

Aker Solutions engineers the products, systems and services required to unlock energy. To solve a growing GRC access risk problem, they introduced Soterion's solutions Access Risk Monitor and Basis Review, and realised immediate benefits. Apart from reducing access risks, they increased regulatory compliance, improved auditor trust and spend less time monitoring SAP roles.

"We had the solutions within a week, and we benefited from the first day. We could start working with the system immediately - it was a real plug and play! It was even better than we expected."

Cecilie Relling, Senior Specialist,
Finance Process Improvements & Systems, Aker Solutions

PRODUCTS

HCM Productivity Suite:

Query Manager™, Document Builder™

Variance Monitor™, DSM™ for HCM

HR Central | GeoClock

SERVICES

HCM Technical services | Functional support

Payroll management | Report writing

ACHIEVE AN INTELLIGENT HR ENTERPRISE

Digital HR is fundamentally transforming HR and people management, from payroll systems and training processes, to the tools used to communicate and share information with managers and employees every day. The speed of digital innovation and managing increasing amounts of data is bringing numerous challenges to business and HR leaders.

Embrace the changes transforming your workplace with our solutions for your SAP and SAP SuccessFactors system.

ACHIEVE MAXIMUM ROI FOR YOUR HCM INVESTMENT

Your company's HCM challenges may be maintaining your current on-premise system, migrating to SuccessFactors or running an SAP SuccessFactors hybrid landscape.

Critical areas to ensure that your system functions effectively include:

- validating your data
- actually moving your data
- ensuring the data is in sync, and is accurate
- a regularly scheduled process to maintain homeostasis.

We have packaged the key functionality from our most popular solutions into the [HCM Productivity Suite](#) to help you in every step of your HCM journey, whether you are using an on-premise, SAP SuccessFactors hybrid or SuccessFactors Employee Central Payroll system.

With this suite, you can:

- simplify and secure SAP and SuccessFactors reporting
- automate document generation and distribution
- highlight variances in SAP HCM data
- enjoy flexible, secure data copying and scrambling

"The solution has been a real game-changer for us, and really allowed the team to work much more efficiently."

David Hall, Head of IT Development, Compass Group UK & Ireland

SIMPLIFY AND SECURE SAP AND SUCCESSFACTORS REPORTING

It can be challenging getting easy access to – and reporting on – your highly-sensitive SAP and SuccessFactors HCM and Payroll data.

The biggest challenge if you are on-premise is that you need multiple tools (Ad Hoc Query, SE16, Custom ABAP, Wage Type Reporter and others) to report on critical HR and Payroll data. Often this data is collected via these multiple tools and consolidated offline in an application like Excel, Access or BW, requiring a large amount of manual effort and consuming both valuable time and resources. This also poses security and data integrity risks as the data is taken outside of your SAP system.

If you're migrating to SuccessFactors or running SuccessFactors ECP, you'll experience this challenge not only for your on-premise data, but also for your SuccessFactors data, including the difficulty in reconciling that live data between both systems at the same time.

[Query Manager](#)TM solves both of these challenges. The brilliance of Query Manager is that it provides access to all the data you need in an easy-to-use format, in SAP on the web or in Microsoft Excel, so that end users can be empowered to create reports on their own, in real-time with live data, without reliance on technical resources.

"With Query Manager, it's like Steve Jobs said: 'It just works.' It does exactly what you want it to do. It is a reporting tool, but it has additional functionality that standard SAP reporting tools don't have."

Gary Midgely, the BBC

"Query Manager saves us time, and an awful lot of data manipulation. Before, we were having to export data from multiple sources, which could result in human error. Now, everything is happening inside SAP and we can export the data very easily."

Emily Bowerbank, Nottinghamshire County Council

With Query Manager's Microsoft Excel Add-on, you can refresh, analyse, share, and present your critical SAP HCM data, dynamically in Microsoft Excel.

Query Manager Analytics Connector Add-on provides dynamic integration to popular analytics solutions for additional analysis and strategy. These include SAP Data Warehouse Cloud, Tableau, Microsoft PowerBI, Qlik and SAP Analytics Cloud, for which SAP has named Query Manager the official Partner Data Source for on-premise data including HR and Payroll.

By combining data from on-premise SAP and SuccessFactors, Query Manager gives you one solution for all your SAP reporting needs. It's a comprehensive solution that will journey with you to the cloud, from SAP HR and Payroll and SAP SuccessFactors Hybrid to ECP.

Query Manager is certified by SAP for 'Integration with RISE with SAP S/4HANA Cloud'.

AUTOMATE DOCUMENT GENERATION AND DISTRIBUTION

You send thousands of letters to your employees each year, and creating these letters manually is time-consuming and error-prone. By operating in tandem with Query Manager, [Document Builder](#) enables you to design, generate and distribute professional HR documents, live from your SAP HCM system.

Document Builder opens up countless visual possibilities, placing all the design skills you need at your fingertips via a user interface similar to Microsoft Word. Your documents will look polished and professional, comply with branding standards and use templates that include conditional content.

Document Builder also leverages the third-party solution DocuSign to allow our clients to electronically sign, prepare, act on, and manage documents.



First-class solution for the University of Cape Town during COVID-19

With 28,000 students and over 4,000 staff, the University of Cape Town (UCT) is an inclusive and engaged research-intensive South African University. Query Manager with Document Builder™ has allowed the University to produce bulk automated emails without an ABAP consultant; to make changes quickly and effortlessly; to solve all reporting needs; and to give a consistent output and message during the COVID-19 pandemic.

"I would definitely recommend Query Manager to other companies. The tool allows for the development of bulk automated emails without having to pay for an ABAP consultant. When small or big changes are needed, these can be done quickly and effortlessly. The tool can be used to solve all your reporting needs as it is not limited to a specific module; you can combine OM with PA and PY all in one easy step."

Siobhan Evans, HR Systems Manager, UCT



David Hall, Head of IT Development,
Compass Group UK & Ireland

Sam Musharbash, Senior Business Analyst, Payroll Support, University of Tennessee



ENJOY FLEXIBLE, SECURE DATA COPYING AND SCRAMBLING

How do you solve the challenge of ensuring access to HCM production data in non-production systems for testing, training and support? [Data Sync Manager™\(DSM\) for HCM](#) empowers all levels of SAP users, ensuring access to HCM production data in non-production systems for testing, training and support, whether you have SAP SuccessFactors hybrid or SAP SuccessFactors ECP.

With this landscape management suite, you can copy SAP systems, clients and data objects, and mask data on demand. DSM for HCM allows you to select and transfer specific HCM data objects easily and accurately, as needed, and to mask sensitive data for security and governance compliance, including associated data in the connected SuccessFactors instance. DSM is SAP-certified, so it will integrate seamlessly with your SAP implementation.

SAP SuccessFactors doesn't offer the same transport mechanisms as traditional ERP systems. Keeping your ERP, Payroll and SuccessFactors systems consistent for testing is a challenge. DSM Object Sync for SuccessFactors Add-on enables you to manage your data intelligently within the landscape to increase efficiency. Also, masking of data consistently between your ERP, Payroll and SuccessFactors systems is not something any standard tools can deliver. DSM Data Secure for SuccessFactors Add-on offers the ability to intelligently and consistently mask data across existing ERP/Payroll and SuccessFactors systems.

"The best IT systems are the ones the business doesn't have to worry about – EPI-USE Labs' DSM is one of those systems. We used Object Sync to take the data out of production, exported it in real time, transferred it to a flat file and imported it through acceptance. A nine-day exercise was reduced to just one hour - our colleagues were blown away!"

Darryl Edwards, Livestock Improvement Corporation (LIC)

RESOLVE INTEGRATION BETWEEN SAP AND SUCCESSFACTORS SYSTEMS

Clients running both SAP and SuccessFactors have unique integration challenges. Data replication is meant to be seamless, but in reality, a number of clients experience challenges in monitoring and identifying data replication issues due to the complexity of the data model and integration.

We offer an elegant integration monitoring service called [HXM Integration Monitoring](#) which provides the tools and content needed to ensure your integration functions without interruption. This service also provides the necessary audits and automated alerts for items that require attention. Consider it an insurance policy for your integration, leveraging an SAP-certified solution that is also whitelisted to run on SuccessFactors ECP.

SUPERCHARGE AND SIMPLIFY EMPLOYEE CENTRAL TIME

In SAP SuccessFactors Time Management, one area in which our clients find missing functionality is in Employee Central Time. This includes shift rostering, compliance checks, automatic shift adjustments and advanced time recording. While SuccessFactors Time Tracking is envisaged to evolve into a solution for advanced time recording, the standard Employee Central Time offerings do not include this functionality, and neither SuccessFactors solutions include rostering or compliance checks.

[GeoClock](#) is a solution for clients using Employee Central who need a low maintenance, easy-to-use, time clocking and employee rostering solution for employee time management. It is an extension to Employee Central Time which adds much-needed features surrounding time reporting, shift rostering, and compliance. Capture hours (and optionally include geo tracking) with our easy-to-use mobile application for clients who are running SuccessFactors Employee Central timesheets.

“What I appreciate very much is the rapid, non-bureaucratic, uncomplicated assistance from the EPI-USE Labs team”

Anton Mayr, Head of Payroll, Zürich Airport AG



PRODUCTS

Client Central | Assessments
Support & ticketing | E-learning & training

SERVICES

Prepaid Client Services | Functional AMS
Custom development | Basis Managed Services
SAP BTP

DELIVER CLIENT-SPECIFIC SERVICES AND INNOVATIONS

IT landscapes are growing at a significant rate. New SAP system types are being implemented, in many cases specific to particular industries, and the number of development, testing and training systems is increasing to keep up with the speed of business change. Just 'keeping the lights on' with so many systems is challenging. Finding the right solution could be critical for your company; organisations that get the basics right can focus on the higher value activities that drive business success.

[EPI-USE Labs managed services](#) are unique: our SAP specialist support and consulting services in combination with our software solutions and highly skilled people. This brings you benefits such as

- access to senior SAP consultants when you need them, at a lower cost than full-time in-house staff
- proactive system management and monitoring, resulting in reduced service costs and more efficient processes
- a lower Total Cost of Ownership (TCO) with an optimised, lean SAP landscape.

Our experience over the past 42+ years has positioned us to provide a unique solution to our clients looking for SAP data experts to enhance their SAP installations through innovation and bespoke services. We are small enough to care, with in-depth SAP knowledge, focused experience and the flexibility to give you peace of mind.



Managed Refresh services: Kellogg's gets it all

Kellogg's chose EPI-USE Labs' Refresh as a Service to refresh their QA System. The entire process was managed by EPI-USE Labs, data issues were resolved quickly and on the fly, and the workflow continued as usual in Kellogg's. Project timelines were strictly observed, and having the data on time gave the users the opportunity and the time to test at the scope they defined.

"The EPI-USE Labs team and Data Sync Manager exceeded our expectations every time."

Ramesh Kollepara - IT Director, Architecture and Application Delivery



“EPI-USE Labs has helped us build the Information-Hub, a cloud-based, community driven, data platform for trans-disciplinary research. With their help, we have projects in digital twins, biosecurity, urban health and more. Recently we integrated image label detection AI to help our users analyse their photos more easily and automatically.”

Prof. Bernard Slippers, Director at FABI,
University of Pretoria

CUSTOM DEVELOPMENT

In addition to ABAP development, we have a powerful set of skills to develop and create solutions to meet the unique needs of individual companies. Our [experienced developers](#) also have skills in CPI, Fiori apps, .NET, Java and much more, enabling our clients to extend all versions of SAP as they need to.

SAP BTP AND THE SAP APPHAUS NETWORK

Architecting your system to move your extensions and business-specific enhancements to platforms like SAP BTP (Business Technology Platform) will help you to become more agile, and future- proof your business. SAP BTP offers a range of solutions that cover data and analytics, application development and automation, integration, enterprise planning, and Artificial Intelligence (AI) technologies.

As an SAP AppHaus Network partner, we have a variety of solutions and a large group of experts who can support you in your SAP journey, and help you to benefit from new innovations. Our approach is focused on delivering the best solution for your business by using the full design-thinking process, and leveraging SAP's latest technology, while also adding our own SAP and SAP SuccessFactors expertise.

PREPAID CLIENT SERVICES

[Prepaid Client Services](#) (PCS) are an additional option over and above our standard software support from our dedicated global support team. With PCS, we offer customised, advanced business expertise and services related to your EPI-USE Labs software, for an agreed amount of time. With PCS contracts, you can benefit from experts in the EPI-USE Labs team for a variety of product work and/or services to meet your specific requirements.

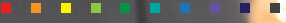
SAP TECHNICAL BASIS SERVICES

We'll keep your SAP systems running smoothly with our Basis services, from landscape planning and back-up management to disaster recovery. Rely on the latest instrumentation to ensure your systems are running smoothly, and be alerted to potential problems before they occur. Align your patch management needs with your system requirements for a stable, up-to-date environment. We also offer a flexible managed refresh service – Refresh as a Service (RaaS) – on either an ad hoc or an ongoing basis.



“Compared to a lot of bigger organisations, we have a small in-house support team. We really weren't equipped to get the most out of the product as it was. There are huge benefits to having essentially a whole support team in EPI-USE Labs, which just didn't make sense to have in-house.”

Dean Finlayson,
Corporate Application Development Lead,
Isle of Wight Council



SOLUTIONS

Private Cloud hosting

Cloud migrations

SAP on Azure and AWS

MODERNISE SAP SYSTEMS IN THE CLOUD

Many organisations are looking to the cloud to contain cost and complexity while providing an agile innovation platform for their future business needs. At EPI-USE Labs, we offer you a range of options – from hybrid cloud infrastructure to fully comprehensive managed services – with powerful solutions, experienced people and cutting-edge products.

SMART CLOUD MIGRATIONS

Unlike other cloud providers that just ‘lift and shift’ your SAP systems, we offer SAP-certified tools that don’t just re-host your SAP systems, but optimise and rationalise your SAP landscape to drive additional value. Our certified services team specialises in extracting the right data and migrating it rapidly, using our powerful Data Sync Manager (DSM) suite.

Security is embedded in our solutions. Not only can we optimise your SAP landscapes, we can also scramble and protect Development and Test systems, allowing you to comply with privacy legislation and reduce the risk of data leakage.

A data centre or cloud migration is also the perfect opportunity to refresh and realign your technology stack, and our SAP OS/DB-certified cloud migration specialists can design and implement any necessary upgrades or re-platforming required.

We analyse your SAP systems and offer an automated assessment to help you make the right transformation choices for your cloud and upgrade journey.



Dis-Chem improves system health with a cost-effective migration to HANA

Dis-Chem Pharmacies is a large retail pharmaceutical chain in South Africa with an aggressive growth path. EPI-USE Labs migrated all non-HANA databases to HANA, migrating each SAP system landscape to new hardware on-premise. Innovative solutions included Unified Platform™ to monitor, automate and orchestrate this complex landscape; Data Sync Manager™ to aid in maintaining refreshed non-productive systems; and Client Central™ as an incident and change management tracking facility. Benefits included cost savings thanks to a huge reduction in space (8TB) and licence costs, new, more efficient technology, improved performance and real-time reporting.

“The migration was seamless, and they overcame all the technical barriers with ease. And they’ve continued to provide us with excellent support.”

Kim Sim, Chief Information and Innovation Officer, Dis-Chem Pharmacies

CLOUD-FIRST INFRASTRUCTURE

Many of our clients are embracing the elastic hyperscale cloud as a means to stay agile, reduce fixed costs and focus on core business initiatives. In addition to our private cloud platform, we have partnered globally with AWS and Microsoft Azure to offer cloud infrastructure and SAP-managed services on their hyperscale platforms.

Our unique software and practices have evolved to be cloud-first, to ensure that we can offer the most compelling digital innovation platform for our SAP clients as they decide to move to S/4HANA or decommission their existing data centres. Our cloud infrastructure offering includes:

- Public cloud infrastructure powered by AWS or Microsoft Azure
- Private and hybrid cloud infrastructure powered by Equinix and Fujitsu
- Security-certified ISO/IEC 27001 & SOC2 Type2
- SAP workloads including HANA and non-HANA
- Non-SAP workloads across Linux and Windows
- Disaster Recovery including Geo-Redundancy
- Full networking connectivity deployment
- Onboarding technical resources

“We needed a cost-effective solution to run SAP HANA. The EPI-USE Labs platform provides us with world-class flexibility, speed and security. We are very happy with our decision to run HANA as a solution through EPI-USE Labs.”

Zain Khan, Information Systems Manager, Bidvest Tank Terminals

AUTOMATED SAP SERVICES

We do things differently at EPI-USE Labs:

- our specialised software automates many aspects of our SAP landscape management
- our Client Central™ platform automates many aspects of the IT Service Management (ITSM) lifecycle.

Together they minimise human intervention and reduce many difficulties and complications, such as the need for various specialised teams.

The Isle of Wight Council: Smooth migration to the EPI-USE Labs cloud



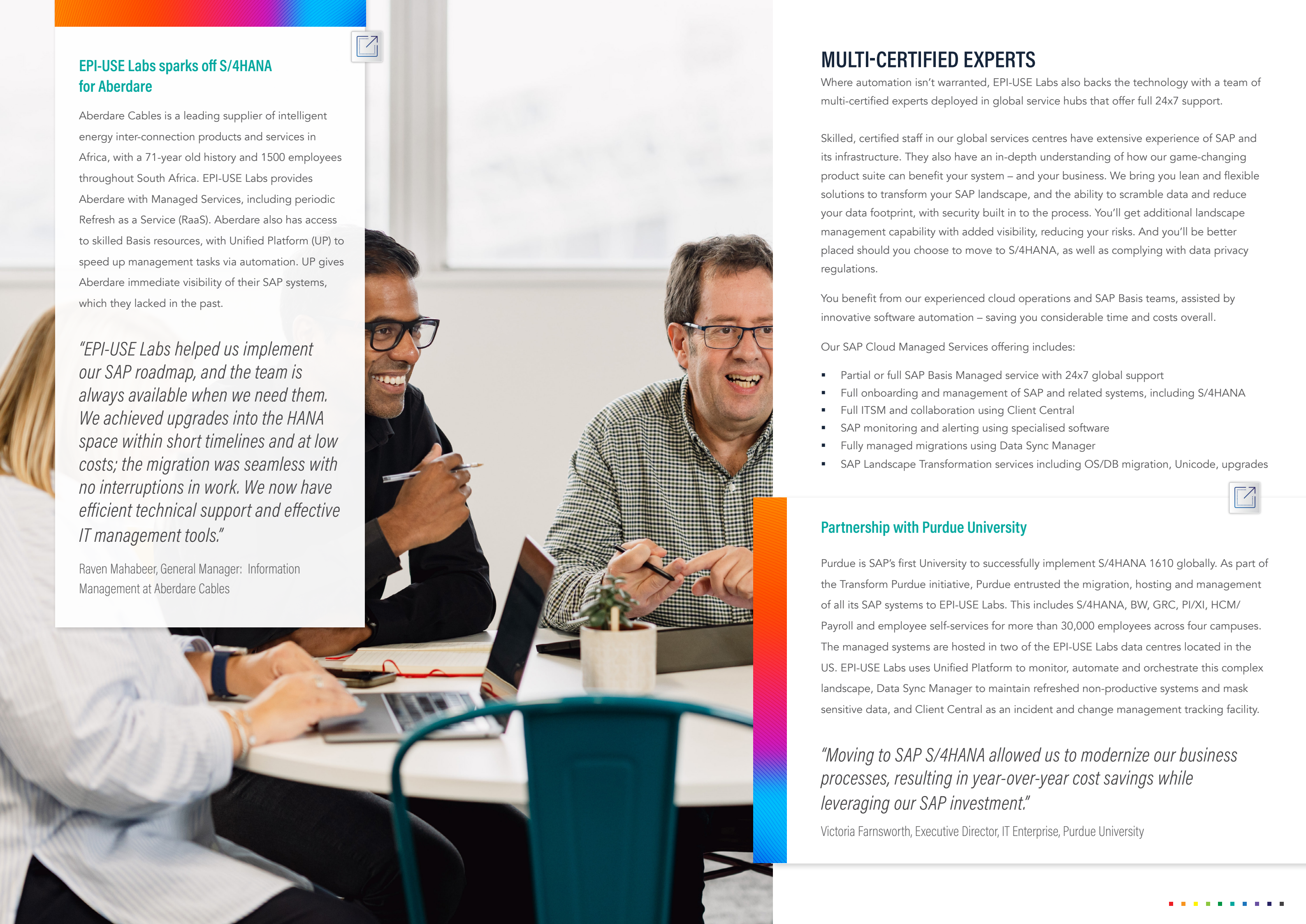
The Isle of Wight Council is a unitary authority covering the Isle of Wight near the South coast of England. Following the public tender, the Council selected EPI-USE Labs for ongoing hosting and managed services.

The project includes:

- Using Data Sync Manager™ suite, rapid migration of SAP environment to cost-effective cloud infrastructure
- Seamless transition and successful migration
- Re-platforming of systems to newer operating system and database version
- Future-proofing of SAP solution for future HRSPs
- Refreshed landscape
- Improved resilience; better backup tools, ability to recover from snapshots
- Onboarding of EPI-USE Labs' Cloud and Basis Managed services for SAP landscapes

“I would genuinely say there is a large percentage of the users that didn't know it happened. So it was the ideal project, with an improvement of performance and little to no interruption to access, because the migration was that smooth.”

Gavin Muncaster, Strategic Manager of ICT & Digital Services, Isle of Wight Council

A background image showing two men in a meeting. One man, wearing glasses and a dark shirt, is smiling and holding a pen. The other man, also wearing glasses and a checkered shirt, is smiling and gesturing with his hand. They are sitting at a table with a laptop and a small potted plant. The image is partially obscured by text boxes and decorative elements.

EPI-USE Labs sparks off S/4HANA for Aberdare

Aberdare Cables is a leading supplier of intelligent energy inter-connection products and services in Africa, with a 71-year old history and 1500 employees throughout South Africa. EPI-USE Labs provides Aberdare with Managed Services, including periodic Refresh as a Service (RaaS). Aberdare also has access to skilled Basis resources, with Unified Platform (UP) to speed up management tasks via automation. UP gives Aberdare immediate visibility of their SAP systems, which they lacked in the past.

“EPI-USE Labs helped us implement our SAP roadmap, and the team is always available when we need them. We achieved upgrades into the HANA space within short timelines and at low costs; the migration was seamless with no interruptions in work. We now have efficient technical support and effective IT management tools.”

Raven Mahabeer, General Manager: Information Management at Aberdare Cables

MULTI-CERTIFIED EXPERTS

Where automation isn’t warranted, EPI-USE Labs also backs the technology with a team of multi-certified experts deployed in global service hubs that offer full 24x7 support.

Skilled, certified staff in our global services centres have extensive experience of SAP and its infrastructure. They also have an in-depth understanding of how our game-changing product suite can benefit your system – and your business. We bring you lean and flexible solutions to transform your SAP landscape, and the ability to scramble data and reduce your data footprint, with security built in to the process. You’ll get additional landscape management capability with added visibility, reducing your risks. And you’ll be better placed should you choose to move to S/4HANA, as well as complying with data privacy regulations.

You benefit from our experienced cloud operations and SAP Basis teams, assisted by innovative software automation – saving you considerable time and costs overall.

Our SAP Cloud Managed Services offering includes:

- Partial or full SAP Basis Managed service with 24x7 global support
- Full onboarding and management of SAP and related systems, including S/4HANA
- Full ITSM and collaboration using Client Central
- SAP monitoring and alerting using specialised software
- Fully managed migrations using Data Sync Manager
- SAP Landscape Transformation services including OS/DB migration, Unicode, upgrades

Partnership with Purdue University

Purdue is SAP’s first University to successfully implement S/4HANA 1610 globally. As part of the Transform Purdue initiative, Purdue entrusted the migration, hosting and management of all its SAP systems to EPI-USE Labs. This includes S/4HANA, BW, GRC, PI/XI, HCM/ Payroll and employee self-services for more than 30,000 employees across four campuses. The managed systems are hosted in two of the EPI-USE Labs data centres located in the US. EPI-USE Labs uses Unified Platform to monitor, automate and orchestrate this complex landscape, Data Sync Manager to maintain refreshed non-productive systems and mask sensitive data, and Client Central as an incident and change management tracking facility.

“Moving to SAP S/4HANA allowed us to modernize our business processes, resulting in year-over-year cost savings while leveraging our SAP investment.”

Victoria Farnsworth, Executive Director, IT Enterprise, Purdue University



1,900+
clients worldwide

AI-powered,
people-centric
business

Operating in
50 countries

20+ years of experience
in SAP data transformations

23% of
revenue
on R&D

Client Central:
Support & community hub

39,000+
active users

10,000+
software licences sold

Multilingual in-house
global support:
24 hours, every
working day

Listed on the SAP Store
SAP BTP-certified

First SAP AppHaus in Africa

Speed up
your testing
process by
90% with
Data Sync
Manager

PRISM:
reduce cloud
migration time
and costs by
50%

Save up to 80%
on S/4HANA
appliance costs

Comply with global data
privacy legislation

97% client
renewal rate

Member of Group Elephant



1% of revenue channelled into
Elephants,
Rhinos &
People
(ERP.ngo)



Employs ~4,200 people
across 42 countries

Serving 2,000+ of the
world's largest organisations

EPI-USE localised & maintains
SAP Payroll country versions 42

Multiple
awards won

VALUE THROUGH INNOVATION

EPI-USE Labs grew out of the EPI-USE organisation, creating unique solutions that significantly transform the SAP environment. As a global company, we're located in the Americas, UK, Europe, the Middle East, South Africa, Asia and Australia. With over 1,900+ clients across 50 countries, our 97% client renewal rate speaks for itself.

At EPI-USE Labs we have gathered the brightest and most innovative minds in our field. Our team has many years of SAP experience, while our support, consulting and sales teams are seasoned SAP professionals committed to helping our clients get the most out of their systems. In some areas we work in tandem with selected global partners, further evidence of our focus on client satisfaction.

WORLD-CLASS GLOBAL SUPPORT

Our expertise is backed by world-class support. Our global support team operates in English, French, German, Spanish, Italian, Korean, Afrikaans and Dutch, providing 24-hour support every working day. All software and user manuals are available in English, with the option of German, French and Spanish for the most popular products.

Our software's diagnostic log equips support personnel with specific information to simulate a problem scenario and ensure a quick resolution.

COLLABORATIVE ONLINE PORTAL

Client Central is our unique online portal, serving not only as support system, but also as central repository for all EPI-USE Labs content and material. All our clients have access to Client Central and can find knowledge base articles, guides and videos, as well as log tickets for assistance. With over 39,000+ active users, it's a thriving and active online community and an excellent platform for collaboration.

CUTTING-EDGE DEVELOPMENT

Research and Development (R&D) lies at the very heart of EPI-USE Labs, and we spend around 23% of our revenue on R&D activities. This single-minded drive helps us develop superior products and provide ongoing product updates. We make sure that our software is not only at the cutting-edge of technological advancement, but is aligned with our clients' changing needs on an ongoing basis.



WHY ELEPHANTS AND RHINOS?

EPI-USE Labs is a member of Group Elephant, which owns and funds a non-profit entity called Elephants, Rhinos & People ('ERP'), focusing on the preservation of at-risk Elephants and Rhinos in the wild in Southern Africa.

Our projects are carefully selected based on their potential for protecting threatened elephants and rhinos, and creating powerful economic engines that can alleviate poverty among rural people.

We fund the operating costs of the not-for-profit operations, run them like businesses, and channel 1% of our overall revenue into this program. There is a 100% pass-through to the beneficiaries of the projects undertaken by our not-for-profit teams.

See epiuselabs.com, groupelephant.com and erp.ngo for more information.



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